

Central Consumer Protection Authority

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Central Consumer Protection Authority (CCPA)

Central Consumer Protection Authority Latest News

Recently, the Central Consumer Protection Authority (CCPA) has taken action against several entities for violations of consumer rights and unfair trade practices in the e-commerce sector.

About Central Consumer Protection Authority

- It was established under **Section 10 of the Consumer Protection Act, 2019**.
- The Consumer Protection Act, 2019, which **replaced the 1986 Act**, was notified on August 9, 2019, and came into force on July 20, 2020.
- **Nodal Ministry:** Ministry of Consumer Affairs, Food & Public Distribution.
- **Composition of CCPA**
 - **Chief Commissioner:** A **Chief Commissioner** heads the CCPA and has two other commissioners:
 - One commissioner deals with **goods-related issues**.
 - The other commissioner handles service-related complaints.

Functions and Powers of CCPA

- The CCPA **protects, promotes, and enforces** the **rights of consumers** as a class under the Act.
- It prevents unfair trade practices and curbs false or misleading advertisements.
- It ensures that **no one publishes** or disseminates false or **misleading advertisements**.
- It can **initiate class-action suits**, including recall, refunds, and cancellation of licenses, when necessary.
- The CCPA can conduct inquiries and investigations through its **investigation Wing, headed by a Director-General**.
- It can order the discontinuation of unfair practices, impose penalties on errant businesses, and enforce consumer welfare measures.

Source: News On Air

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