

Ayushman Sarathi

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Ayushman Sarathi Latest News

The Government of India recently launched Ayushman Sarathi, the official Pradhan Mantri Jan Arogya Yojana (PM-JAY) WhatsApp chatbot.

About Ayushman Sarathi

- It is a **WhatsApp chatbot** that will **enable beneficiaries to access key services** under the **Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY)**.
- The Chatbot is **developed by the National Health Authority (NHA)**.
- The chatbot is built on secure API-based integration with existing PM-JAY systems and is more than just an information bot.
- It is a **functional tool** that will deliver **real-time information and perform services** directly within the chat window.
- It provides users with quick and convenient access to essential PM-JAY services anytime and anywhere, **reducing the need for physical visits** to healthcare facilities.

- This gives beneficiaries **24/7 access to Ayushman Bharat scheme services.**
- **Services Offered:**
 - It lets **users check their eligibility** under PM-JAY, **apply for and download their Ayushman Card, complete eKYC, link Aadhaar, lock or unlock their PM-JAY card**, among other services.
 - As the Ayushman Bharat scheme offers Rs 5 lakh insurance to all elderly aged 70 and above, they can **access their Ayushman Vaya Vandana Card**, which is **issued specifically to seniors**, enabling them to avail of the scheme's benefits.
 - Users can also **view their wallet balance** and **treatment history, locate nearby empanelled hospitals, register, track or withdraw grievances**, request a callback, and **submit feedback** after hospital discharge.
- To access this digital assistance, beneficiaries **need to start a conversation** with the official PM-JAY WhatsApp Chatbot by **sending the message 'Hi' to the number +91 72908 23838** or by scanning the designated QR code.

News: IT

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