

NeSDA portal

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About NeSDA portal:

- NeSDA framework, launched in August 2018 was conceptualized with an overall objective to measure the **depth and effectiveness of existing e-Governance service** delivery mechanisms.
- The Department has successfully released 2 editions of NeSDA study, viz., NeSDA 2019 and NeSDA 2021.
- This framework is based on the Online Service Index (OSI) of UN eGovernment Survey.
- The framework covers **six sectors**, viz. Finance, Labour & Employment, Education, Local Government & Utilities, Social Welfare (including Agriculture & Health) and Environment (including Fire) sectors.
- Improvement in the country's e-Governance landscape due to last 2 editions of NESDA study may be summarized in the following key take aways:
 - Increase in e-Service Delivery
 - Rise in use of Integrated / Centralized Portals for delivery of e-Services
 - Improvement across assessment parameter scores
- The department undertakes NeSDA study **biennially**.

- This study **assesses** States, Union Territories (UTs), and focus Central Ministries on the **effectiveness of e-Governance service delivery**.
 - NeSDA helps the respective governments improve their delivery of citizen centric services and shares best practices across the country for all States, UTs and Central Ministries to emulate.
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Q1) What is E-governance?

E-governance, also known as electronic governance, refers to the use of information and communication technology (ICT) tools and platforms to enhance the delivery of government services, improve administrative processes, and facilitate communication and interaction between the government and its citizens.

Source: [Secretary, DARPG V. Srinivas launches today the third edition of the National e-Governance Service Delivery Assessment \(NeSDA\) portal www.nesda.gov.in](#)

Source: <https://vajiramandravi.com/current-affairs/nesda-portal/>

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