

24 Speed Post

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24 Speed Post Latest News

Recently, the Department of Posts launched the 24 Speed Post service guarantee delivery services.

About 24 Speed Post

- It provides **guaranteed next-day delivery (D+1)** service for urgent and time-sensitive consignments.
 - 'D' means the **day of booking** of the article.
- It is **developed under the Speed Post category** and introduced to meet urgent & bulk customer needs.
- It is available in identified metro city pairs **Delhi, Mumbai, Bengaluru, Chennai, Kolkata and Hyderabad.**
- **Nodal Ministry:** It is launched by the **Department of Posts**, Ministry of Communications.

Features of 24 Speed Post

- The new services will also include **one-time password (OTP)-based delivery verification**, along with comprehensive **end-to-end tracking** supported by **real-time messaging alerts.**

- Additionally, businesses will be offered features such as **“Book Now, Pay Later” (BNPL)**, centralized billing, and **API integration**.
- It operates **7 days a week including Sundays**.
- It offers **full postage refund** guaranteed as compensation if the **D+1 delivery is not met**, which is claimable online within 7 days.
- **Parcel Limit: Up to 5 Kg only.**

Source: PIB

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